

Preparing for our valuation visit

As the lockdown eases, in order to protect the safety and well-being of our staff and customers we would appreciate if the following guidance can be followed to enable property valuations to take place.

You will

- ✓ Confirm whether you or any family member has had Covid 19 symptoms.
- ✓ Confirm if you are/have been shielding/vulnerable.
- ✓ Confirm if you have completed the required period of isolation if you have had Covid 19 or any of its symptoms.
- ✓ Open all doors in the property including any meter or boiler cupboards.
- ✓ Sanitise/disinfect your property before and after our visit.
- ✓ Inform us if you develop Covid 19 symptoms between making your appointment and our arrival so that the appointment can be rescheduled.
- ✓ Ensure that any pets are not inside the property while the valuation is taking place.

We will

- ✓ Wear a face mask and gloves.
- ✓ Ask any queries outside of the property or in a well ventilated room and keep to the appropriate 2m distance.
- ✓ Keep touching of surfaces to a minimum.
- ✓ Wash/clean our hands before and after visiting your property.
- ✓ Inform us if you develop Covid 19 symptoms between making your appointment and our arrival so that the appointment can be rescheduled.
- ✓ Ensure that any pets are not inside the property while the valuation is taking place.

If you would like help with any of the above, please do not hesitate to contact one of our property team.

<http://www.raeburns.co.uk/property/property-services/selling>

T: 01224 564636

Email: <mailto:property@raeburns.co.uk>